

# PREMIUM FLOODLIGHT CAMERA

# USER GUIDE



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# **PREMIUM FLOODLIGHT CAMERA**

The Frontpoint Premium Floodlight Camera delivers top-tier video performance with industry-leading security features and enhanced analytics.

Within this user guide, you'll learn how to install it and take advantage of features like:

- Floodlight and siren automation
- Proactive Intruder Deterrence
- Advanced notifications and video recording rules

The setup contains two parts:

- **1** App setup: Adding the Premium Floodlight Camera to your Frontpoint system
- Installation: Mounting and configuring the Premium Floodlight Camera in your desired location

In the box, you'll find the Premium Floodlight Camera, Mounting Bracket, Power Adapter (assembly required), and accessories labeled for a "**Standard Setup**" and "**Junction Box Setup**". The Standard Setup method and accessories are depicted in this manual.



If you'd like to use a pre-installed junction box, please refer to page 15 where you can find alternate instructions. Otherwise, you will not need the Junction Box Setup accessories.

# PART I: SETUP

## APP SETUP

To add the Premium Floodlight Camera to your Frontpoint system, you will need a **mobile phone**, a **2.4 GHz or 5 GHz Wi-Fi connection**, and the password for your home Wi-Fi network. Follow the steps below:

#### 1 Power on the Premium Floodlight Camera:

- Connect the Premium Floodlight Camera's built-in cable to the Power Adapter, creating an extended power cable for the camera.
- Plug the Power Adapter into an indoor outlet **near your router**.\* \*You will move and mount the camera after the App Setup is complete.

#### 2 Log into the Frontpoint app on your mobile phone:

- Tap on the navigation menu (≡).
- Select "Add Device".
- Select "Video Camera".
- Select the image of the Premium Floodlight Camera.
- Tap "Skip Setup" in the upper right-hand corner.

#### 3 Follow the remaining on-screen instructions until you reach "Configure Device":

- These preliminary steps include naming the camera, connecting your phone to the ADC-V729 (XX:XX:XX) Wi-Fi network, and then connecting your camera to your home Wi-Fi network.
- When the Status LED turns solid green, the camera is successfully connected to your Wi-Fi.
- Once prompted to "**Configure Device**", set your phone aside and proceed to the next step on page 6. You will return to the in-app configuration page after installation.

#### Extra Tips For App Setup

- After connecting to the network that resembles ADC-V729 (XX:XX:XX), it will likely indicate "No Internet Connection" this is normal.
- You will need to turn on the Local Network if your phone has it off. To turn on for Frontpoint, visit Settings, followed by Privacy & Security, and then Local Network.
- 3 You may also be directed to a "Wi-Fi Status" page, dependent on your mobile phone. Refer to the appropriate section below:
  - **iOS device:** Tap "Cancel" and select "use without internet" to remain connected to the camera's network. Return to the Frontpoint app to finish the setup.
  - Android device: Tap the three dots in the top right corner and select "Use this network as is" to remain connected to the temporary network. Return to the Frontpoint app to finish the setup.



### INSTALLATION

The setup outlined in this manual will help you to mount the camera on a bare wall without the use of a junction box. Setup includes drilling a hole through the wall of your home so the power cable can be routed to an interior outlet.

If you have a junction box you'd like to use, or cannot route the cable through the wall, scan the QR code on page 15 for alternate instructions.

In addition to the components included in the box, you will need a **ladder**, **power drill**, **a drill bit** (1/4" or 1/8" depending on installation location), **thin Phillips screwdriver**, **stud finder with a live wire detector**, **and a pencil**. To complete the installation, please follow the instructions below:

#### 1 Determine a mounting location:

- The Premium Floodlight Camera must be within **9.5 feet** of a power outlet for the cable to reach; pick a location that has an interior power outlet nearby since you'll be routing the cable through the wall.
- The camera should be mounted on a flat surface about 8 feet high.
- Avoid any location above or below electrical outlets to avoid drilling through any wires. It's recommended to use a stud finder with a live wire detector to avoid hitting any studs or wires.

#### 2 Bring the camera, tools, and accessesories\* to the outdoor installation site.

\*The Power Adapter can be unplugged from the Premium Floodlight Camera and left inside at the interior power outlet.

#### Output the outdoor mounting location, follow the below steps to mark the screw locations:

- Hold the Mounting Bracket in the desired mounting location, oriented as shown.
- Use a pencil to mark the two spots (#1 and #2) where the screws will go.
- Next, mark the center as shown (#3) to indicate where the hole for the cable will later be drilled.



#### 4 Set your Mounting Bracket aside and prepare your power drill:

- If screwing into drywall or brick, it's recommended to use a 1/4" drill bit.
- If screwing into wood, or you're not sure, use a 1/8" drill bit.

#### **5** Drill the screw holes:

- Drill into locations #1 and #2 marked on the wall.
- Insert the included anchors into the screw holes if you used a 1/4" drill bit. If you used the smaller drill bit, the anchors should not be used.

**6** Hold the Mounting Bracket against the wall, alligning the two drilled holes with the intended screw locations from the above image.

• Install a screw in each; the Mounting Bracket should now be secured on the wall.

Drill a ¼" hole for the power cord:

• Drill a hole through location #3- all the way until reaching the other side of the wall.

#### **INSTALLATION** (continued)

- 6 Go inside and route the Power Adapter's cable through the hole to the outside of your home.
- Return to the installation site, where the power cable is now hanging from the hole.
  - Route the Premium Floodlight Camera's "T-hook wire" into the slot on the bottom of the Mounting Bracket (as shown in the image).
  - You can allow the camera to hang from the Bracket while completing the next step but ensure the camera securely hangs before releasing it.



Connect the Premium Floodlight Camera's built-in cable to the power cable that is routed through the wall.

 Once connected, feed it back through the wall as needed so there is not extra slack on the outside.

Align the camera with the two metal posts on the Mounting Bracket and push the Premium Floodlight Camera onto the posts\*.

\*Ensure the connected power cable and T-hook cable are not squished between the camera and the Mounting Bracket.



- 12 Using your fingers, remove the two Weatherproof Plugs from the front of the camera.
  - Tighten the pre-installed black Mounting Bolts underneath using a thin screwdriver.
  - Re-insert the Weatherproof Plugs back into the holes.
- 13 Make your final adjustments:
  - Point the camera down at a 30° angle for ideal performance.
  - For best protection, use caulk to seal any gaps around the base (see page 15).
- 1 Tighten all knobs and collars by hand to ensure IP66 waterproof protection.
  - The lights and camera should no longer allow for motion.
- You can now return indoors and plug the Power Adapter into the indoor outlet.
  - Wait a minute after plugging it in for the LED to turn solid green before proceeding.
  - If desired, install the cable clips as needed to secure the cable to wall.

Lastly, return to the Frontpoint app to complete the Configuration steps\*; you will configure your preferences and rules for both the camera and lights.

\*If you exited from the "Configure Device" page, tap on the navigation menu. Select "Add Device" and then "Video Camera". You will be brought back to where you left off.







# PART II: USAGE

After securely mounting the Premium Floodlight camera, you're ready to use your camera! Access live video, saved recordings, floodlight customization and Two-Way Audio-straight from the Frontpoint app. Set up Video Analytics recording rules and SD Card Continuous Recording, so you always know what's happening at home.

#### VIEW LIVE AND SAVED VIDEO

To view live and saved video from your Premium Floodlight Camera, follow the steps below:

- Tap "Video" on the home screen of the Frontpoint app.
- 2 In the "Live" menu option found along the top of the page, tap the Play icon in the video window to view live streaming video.
- In the "Saved" menu option found along the top of the page, tap a video to review the recording.

#### **USE TWO-WAY AUDIO**

To talk with guests outside your home from the Frontpoint app, follow the steps below:

- 1 Tap "Video" on the home screen of the Frontpoint app.
- 2 Tap the **Play icon** in the video window to view live streaming video.
- Expand the video to full screen by tapping the Expand icon in the bottom righthand corner.
  - Unmute incoming audio by toggling the speaker button in the bottom left corner.
  - To speak through the camera, press and hold the microphone button to talk. Release the button to listen.

### **ANALYTICS AND DETERRENCE**

While Video Analytics rules are encouraged to be created during the initial setup, they can be set up or modified at any time. When setting up a Video Analytics rule, you'll be prompted to set up Perimeter Guard<sup>™</sup> as well. Perimeter Guard<sup>™</sup> functions as a proactive intruder deterrence- automatically sounding a siren with flashing red and blue lights when a person within a set area and schedule is detected. To create Video Analytics rules, follow the steps below:

- 1 Tap "Video" on the home screen.
- 2 Select the Settings gear in the upper right corner.
- 3 Select "Recording Rules".
- 4 Select "Add".
- Select "Video Analytics".
- 6 Follow the on-screen instructions to complete the setup.
- Under "Perimeter Guard", indicate your selections such as alert duration, brightness, siren settings, etc.
- 8 Press "Save" once complete.



# **CONTROL FLOODLIGHTS AND SIREN**

The floodlights are activated by motion but can also be controlled manually or automated based on system events. To manually trigger the floodlights, siren, or adjust the settings from the Frontpoint app, follow the steps below:

① On the home screen of the Frontpoint app, find your camera under "Lights".

- Tap the lightbulb icon with solid fill to turn the camera's lights on or off.
- Move the slider to the left or right to adjust the brightness.
- After pressing the Play icon in Live View, you can tap the siren icon to manually trigger audio alerts whenever necessary.

3 To automate the floodlights based on system rules, events, or motion:

- Tap "Video" from your home screen.
- Tap the Settings gear in the upper right corner.
- Tap on your Premium Floodlight Camera.
- Select "Lights" from the list, where you'll find many options for configuring your lights.
- Follow the prompts as desired to configure or edit the desired behavior.

It o adjust the siren volume and lights settings for when a potential intruder is spotted, follow the same steps as above except tap "Alerts" instead of "Lights". Adjust the settings as desired.

# SD CARD CONTINUOUS RECORDING

With the use of a compatible micro-SD card (not included), your new Frontpoint camera enables you to watch 24/7 video footage from up to 58 days in the past- straight from the mobile app! Supplementing Video Analytics, you can search footage based on an event, date, or time. Learn how to set it up by scanning the code with your phone.



# LED REFERENCE GUIDE

Mode	Description	LED Behavior
Internet Connection	The camera is connected to Wi-Fi.	Solid Green
No Internet Connection	The camera is <b>not</b> connected to Wi-Fi.	Solid Red
Boot Up	The camera is powering on.	Flashing Red
Wi-Fi Pairing	The camera is in Wi-Fi pairing mode. To enter this mode, press and hold the Reset Button on the bottom of the camera until the LED is flashing white.	Flashing White
Factory Reset	The camera is resetting to factory default. To enter this mode, press and hold the Reset Button on the back of the camera until the LED is alternating between red and green.	Flashing Red & Green

WARNING: A **factory reset** will restore factory-default settings to the camera. If already installed, the camera may need to be removed from your Frontpoint system and re-added through the App Setup after the reset.

# TROUBLESHOOTING

If you're having issues with either the setup or operation of the Premium Floodlight Camera, please scan the QR code below for answers to a range of questions such as:

- How can I route the camera to an exerior outlet?
- How can I complete the installation without my Wi-Fi password?
- How do I mount the Premium Floodlight camera using a junction box?
- How can I factory reset my Premium Floodlight Camera?
- What type of caulk is recommended and when?
- How can I complete installation without a flat surace?



### To chat online with a live Support agent:

Tap Support in the navigation menu of the Frontpoint app -OR-Visit frontpoint.com/support

To speak to a Support Agent, you can also call: 1-877-602-5276

